

5-Year Objectives, Strategies and Outcomes
FY 2011-2015

Housing Objectives				
	Objective	Strategy/Activity	Indicator	Expected 5 YR Outcome
H 1	Increase the supply of Committed Affordable Units	1.1 Support portion of development costs of nonprofit housing	1.1.1 # affordable units developed	2,000 units
H2	Improve owner-occupied housing	2.1 Offer affordable rehabilitation and repair programs for low/mod homeowners	2.1.1 # homes repaired	245 units
			2.1.2 #homes made accessible	75 units
			2.1.3 #homes improve energy efficiency	75 units
H3	Provide housing subsidies.	3.1 Implement programs to provide direct financial assistance to low/moderate income households	3.1.1 # households served	18,620 hh
			3.1.2 # households served	
H4	Assist low income households to become homeowners	4.1 Offer technical and financial assistance to eligible, prospective homeowners	4.1.1 # hh become first time home owners	250 hh
			4.1.2 # hh obtain VHDA certificate	3500 hh
H5	Increase the number of permanent supportive housing units (PSH)	5.1 Dedicate a portion of CAFs as PSH, linked to rental subsidies	5.1.1 # PSH CAFs	262 units
		5.2 Develop small scale supportive housing projects	5.2.1 # units developed	89 units

Homeless Objectives				
	Objective	Strategy/Activity	Indicator	Expected 5 YR Outcome
HM1	Provide permanent supportive housing for homeless persons with disabilities.	1.1 Provide case management and rental subsidies for homeless persons with disabilities.	1.1.1 # clients supported in permanent housing	520 clients
HM2	Provide transitional housing for the homeless.	2.1 Provide case management and rental subsidies for persons in transitional housing	2.1.1 # families supported in transitional housing	900 persons in families
			2.1.2 # single adults supported in transitional housing	105 singles
HM3	Provide emergency housing for the homeless.	3.1 Provide shelter and services to homeless individuals and families	3.1.1 # persons supported in emergency shelter	3600 persons served
			3.1.2 # beds	132 beds
HM4	Prevent homelessness.	4.1 Provide support for nonprofits to prevent homelessness and/or rapidly re-house	4.1.1 # hh receive counseling and financial assistance to stabilize housing	2236 HH

Community Development Objectives				
	Objective	Strategy/Activity	Indicator	Expected 5 YR Outcome
CD1	Improve physical conditions in NSAs	1.1 Identify and prevent code violations and offer ways to resolve them	1.1.1# Housing Code violation notices issued.	1800 notices
			1.1.2 # properties brought into compliance	1800 properties
			1.1.3 # Home Improvement Projects complete	75 units

	Objective	Strategy/Activity	Indicator	Expected 5 YR Outcome
			1.1.4 # Code Enforcement complaints from NSAs	500
			1.1.5 # cases where technical assistance provided	200
CD1		1.2 Develop and implement physical improvements related to housing and public infrastructure	1.2.1 # NC projects completed in NSAs;	20 projects
			1.2.2. # clean up events	15 events
CD2	Increased access to human services through provision of information and service delivery.	2.1. Plan and deliver community events	2.1.1. # fairs, workshops, events in NSAs & County-wide	60 events
			2.1.2 # attending workshops, fairs & events in NSAs	4700 persons
CD2		2.2 Facilitate partnerships that expand and improve services	2.2.1 # partners for events & programs	25 partners
			2.2.2 # attendees surveyed who rate event as useful	1850
CD2		2.3 Fund priority projects.	2.3.1 # successful CD funded projects in NSAs	25 projects
			2.3.2 # NSA clients served through CD projects	5800 persons

	Objective	Strategy/Activity	Indicator	Expected 5 YR Outcome
			2.3.3 # clients surveyed who are satisfied with service	2320
CD2		2.4 Provide technical assistance to increase access to human services.	2.4.1 nonprofit completes technical assistance program/activity	15 nonprofits
CD3	Increase participation in neighborhood improvement activities	3.1 Develop community leaders through the Neighborhood College or other training	3.1.1 # participants who complete the training	100 persons
			3.1.2 # NSAs represented in the training	11 NSAs
CD4	Improve economic conditions of low and moderate income persons in NSAs and County-wide	4.1 Provide financial literacy training opportunities for clients at-risk of homelessness	4.1.1 # clients who complete standardized financial literacy program	300 clients
CD4		4.2 Provide job training and skills development opportunities that are accessible and affordable	4.2.1 # clients complete training	500 clients
CD4			4.2.2 # placed/retain employment 90+ days	350
CD4		4.3 Provide services to remove barriers to employment	4.3.1 # clients secure work authorization	100 clients
			4.3.2 # clients matched with employers	2115 clients

	Objective	Strategy/Activity	Indicator	Expected 5 YR Outcome
CD5	Foster micro-enterprise development for low and moderate income business owners	5.1 Provide technical and financial assistance to new or expanding businesses in appropriate language and format	5.1.1 # businesses start/expand	85 businesses
CD5			5.1.2 # micro-loans	50 loans
CD5			5.1.3 # business given technical assistance	530 businesses